

----- Forwarded message -----

From: **Billetterie Tour Eiffel** <serviceclients@toureiffel.paris>  
Date: Mon, Mar 24, 2025 at 4:08 PM  
Subject: Eiffel Tower Ticket – Purchase confirmation  
To: <[colleencervantes27@gmail.com](mailto:colleencervantes27@gmail.com)>

Dear Madam, Sir,

We thank you for your purchase. Please find enclosed the ticket(s) as well as your proof of payment, both in PDF format.

All tickets, enclosed in one single PDF, can be printed or downloaded and displayed on your mobile phone's screen at the Eiffel Tower.

Here is your order summary :

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**CUSTOMER INFORMATION**

Last Name : Colleen  
First Name : Cervantes  
E-mail : [colleencervantes27@gmail.com](mailto:colleencervantes27@gmail.com)  
Telephone number : +19162030399

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**PURCHASE**

Eiffel Tower  
3 ticket(s) for Top floor by lifts  
Saturday 24 May 2025 at 11:00

- 2 tickets ADULT (2 x 36,10 €)
- 1 ticket CHILDREN 4-11 YEARS OLD (1 x 9,10 €)

QR codes : 341252010056155702; 341252010056155846; 341252010056155991;

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**PAIEMENT**

Purchase number : 252010176404  
We confirm the following payment (Payzen payment number 1e561161779d445fbf18db008e642d2a).  
Total amount including tax : 81,30€

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**HOW TO USE YOUR TICKET ?**

- You can print the enclosed tickets on white A4 size paper (one side only) or download them on your mobile phone.
  - Make sure that you can present during the visit your IDs and proof of eligibility for reduced fares (age, disability).
  - The QR codes on the tickets will be scanned by control agents at the entrance of the monument.
  - Read carefully the user manual and general access conditions on your ticket.
  - [You can also read the Tower visitors' instructions to learn more about the list of unauthorized objects at the Tower.](#)
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Thank you. We wish you a great visit,  
The Eiffel Tower customer service

We remain at your disposal on the phone : +33 (0)9 69 36 27 07 (price of a local call from a landline in France), Monday to Saturday from 9:30am to 6:00pm (from 9am in summer) and by email : [serviceclients@toureiffel.paris](mailto:serviceclients@toureiffel.paris)

[All answers to your questions](#)